

ONLINE ACCESS FOR CONDO OWNERS & RENTAL TENANTS



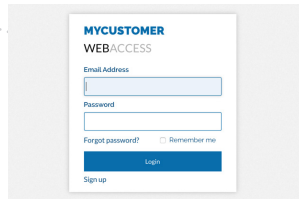
MYCUSTOMERWEBACCESS

1. FIND THE LINK



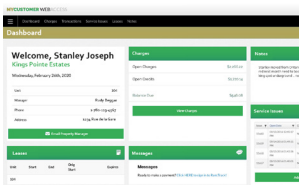
Once we invite you to your new MYCustomerWebAccess, you'll receive an email with your log in info and a log in link. You can also find a "Magnum York Portal" menu item at the top of our website www.magnumyork.com.

2. LOG IN



Enter the user name from your email. The first time you try to log in, you'll be asked to set up a password.

3. EXPLORE INFO



Use the simple menu system to review live information from your account 24/7/365. It's mostly "read-only" data so you can't wreck anything; click on items to look around.

- Contact information & Notes**
Review and edit your personal info (phone #, email). Click to Email Property Manager.
- History of Charges & Transactions**
Get details on condo fees / rent, payments received and balance..
- Link to Payments Online**
If you are not on Pre-Authorized Payment (PAP), you can make a monthly (or extra) payment online through RentTrack.
- Submit & Track Service Issues**
Connected directly to our MYAdvantage CRM systems, your service tickets will be submitted immediately.

Condo Boards and Investment Owners approve the use of **MYCustomerWebAccess**.

Contact your Magnum York Property Management Team.

